

Three dimensions in one account number

Moving Becoming Independent off Dynamics GP when locations, projects and parent classes each fell short

In Becoming Independent's Dynamics GP ledger, the account number carried the whole reporting model: main account, project and service unit in one string. SaaS Direct had to pull them apart and rebuild them in QuickBooks Online Advanced.

3 in 1

main account, project and service unit in one GL string

3 days

early: final load August 21 against an August 24 target

72

customers carried forward, from a list of about 565

1

business day to fix the one post-delivery variance

THE CHALLENGE

Becoming Independent is a Santa Rosa, California nonprofit that has served adults with intellectual and developmental disabilities since 1967, with a single entity, a July to June fiscal year and a lean accounting team. Its books ran on Microsoft Dynamics GP, hosted by a third-party provider, with Bill.com for payables and ADP for payroll.

GP carried the reporting model inside the account number. In 61610-0638-16, 61610 is the main account, 0638 the project and 16 the service unit.

The specific problem

QuickBooks Online has no three-part account string. Strip the project and service unit off, and several GP accounts collapse onto the same main account. Both dimensions still had to be reportable on every transaction line, and locations, projects and parent/child classes each had a limit that ruled them out.

STARTING POSITION

FROM

Microsoft Dynamics GP

- Hosted by a third-party provider
- Account string: main account-project-service unit
- GL, AP, AR and fixed assets
- Most AP and AR detail held in Bill.com
- Payroll journaled in from ADP

TO

QuickBooks Online Advanced

- Main accounts only, duplicates consolidated
- Project and service unit carried as classes
- January 2024 onward at transaction level
- Cleaned customer and vendor lists
- Earlier years in a reconciled Excel archive



THE SOLUTION

Main accounts became the QuickBooks Online chart of accounts, with duplicates consolidated under one name the client supplied. The project and service unit were combined into a single class name, so every line kept both. Transactions with project code 0000 went to the service-unit class alone.

ONE GP ACCOUNT STRING

WHERE EACH PIECE WENT IN QUICKBOOKS ONLINE

61610

Main account

Chart of accounts; duplicates consolidated

0638

Project code

Combined into the class name

16

Service unit

Combined into the class name

January 2024 onward came across at transaction level in two loads; June 2020 through December 2023 went into an Excel archive reconciled to the trial balance.



VALIDATION

The first load was validated source to target on trial balance at December 31, 2023, fiscal year-end balance sheets and income statements, and agings at December 31, 2023; the final load added AR and AP agings at August 14, 2026. The client's finance lead reviewed each load; after the final load the only variance was in two fund balance accounts, fixed the next business day. The archive was validated against the trial balance with no issues.

RESULT

The first load, January 2024 through April 30, 2026, was delivered July 21, ahead of the revised July 27 date. The last working day in GP was August 14, and the final load was delivered August 21, three days ahead of the August 24 target. The reconciled archive followed on August 24.

TIMELINE



WHAT WENT WRONG, AND HOW WE HANDLED IT

Access to a hosted GP took two weeks.

Access needed a paid user license, then MFA setup, then a remote desktop setting before files could be copied out. The timeline was revised on June 17.

The freeze moved to protect month-end.

The client asked to push the freeze two weeks so it could close July first. Final cutoff became August 14.

AP aging did not tie by vendor.

The total netted to zero but vendors showed open balances. We split the entry to the right vendors and the aging tied.

One request we declined.

The client asked for sub-classes to get report totals. That meant significant rework, so we offered an export-and-subtotal workaround instead.

ENGAGEMENT MODEL

Paid complexity assessment against a SQL backup of the GP company database, then a fixed-fee quote with two history windows. The client chose January 2024 onward and added the historical archive as a separately priced option.

Is your reporting model hiding in your GP account string?

Talk to us before you pick a QuickBooks structure. We will map every segment to a place it can actually live.

saasdirect.com | +1 888 706 7227



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